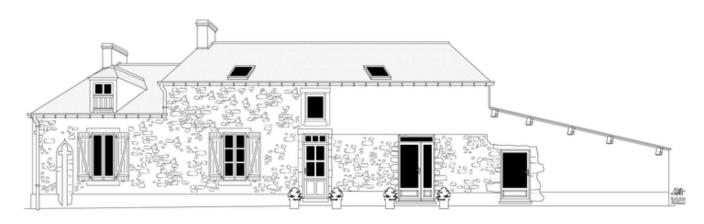
Nelcome HOME



No.2 By The Fields



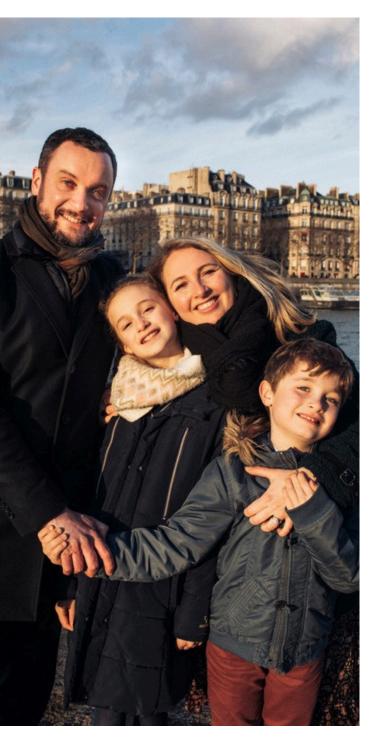


# Summary

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# ABOUT US



Dear guests, hello and welcome to No.2 By The Fields!

We are the Provenzano family. What do we love ? Discovering new countries and cultures. We've been on more than 25 trips, each one as exotic and wonderful as the next... During these trips, rental platforms have been our best allies. Homestays are much more authentic and comfortable than hotels!

That's why we decided to make our farmhouse available to you for an unforgettable experience!

It has been completely renovated and every detail has been thought of to anticipate your wishes.

We wish you a lot of pleasure during your stay, as this is your holiday period and we hope you will make the most of our cottage, its facilities, the opportunity to relax and visit the surrounding area.

This guide is designed to answer most of your questions and to help you pick out the best places we think you should visit. If you have any questions, please don't hesitate to contact us.

Julie, Philippe, Alice and Henri

# THE COTTAGE



## CHECK-IN

Whenever you want after 5 PM via the key box (cf : instruction's access).

## CHECK-OUT

At 11am with Tiphaine our concierge

\*\* Only with prior agreement and availability of the concierge: "early check-in" or "late check-out" are options available up to 10 days before the start of your stay.

## WIFI

Login : Wifi / Salon / Cuisine / SPA Password : Holidays

# PARKING

You can park two vehicles inside the property and two vehicles outside (in front of the gate).

## INVENTORY

It was sent to you by email before your arrival. You have 24 hours to inform us of any anomaly and return the signed inventory of fixtures by e-mail (scan or photo).

We do not ask you to count every teaspoon or check every floorboard. We ask you to live in the accommodation and to let us know within the first 24 hours if you notice anything broken that is not noted on the inventory.

We would be grateful if you could let us know if you have broken anything during your stay so that we can make the necessary arrangements before the next tenants arrive. We rely on trust.

On the day of your departure, at 11am, our concierge or ourselves will be present to carry out your departure inventory.



# USEFUL INFORMATIONS

## WHERE TO SHOP ?

In La Cambe (1km), you will find a bakery, a wine shop, a hairdresser, a butcher, a pharmacy and a doctor. In Isigny sur Mer (6km), you will find two supermarkets, Intermarché and Carrefour, as well as all amenities.

# FUEL

IIntermarché (Isigny sur Mer)

For electric cars, there are charging points at the Intermarché in Isigny and the E. Leclerc in Bayeux. However, it is forbidden to charge your vehicle at the property. Sockets are not suitable. There is a high risk of fire.



# TO GET TREATMENT

Medical center La Cambe <u>02 58 23 03 30</u> 34 Rue Principale, 14230 La Cambe

Bayeux hospital <u>02 31 51 51 51</u> 13 Rue de Nesmond, 14400 Bayeux

## USEFUL TELEPHONE NUMBERS

Tiphaine the concierge : +33646356085

Us : Philippe +33620621966 // Julie +33610478877 (only in case of emergency)

European emergency phone number : 112

# USING THE EQUIPMENTS

#### ELECTRICITY

•The **circuit breaker** is located in the wooden box in the English living room.

Do not touch it except in the event of a power outage. The **electrical box** is located in the technical room in the kitchen.

#### THE LIVING ROOM

The light in the lounge can be dimmed: simply press the button to increase or decrease the intensity of the light. The fireplace is decorative just like the one in the lounge.

Please do not use it, as it could set the house on fire.

#### THE KITCHEN

There are 2 hidden drawers in the kitchen island for the chopping boards and BBQ utensils.

Please do not cut anything or place hot dishes directly on the work surface.

#### STREAMING PLATFORMS

The television is connected so you can cast your NETFLIX / AMAZON PRIME / DISNEY or other account to it.

#### THE SEPTIQUE TANK

.We have a septic tank : please do not throw anything other than toilet paper down the toilet, even if it is biodegradable, otherwise it will clog up !

No wipes, sanitary towels, tampons, nappies, handkerchiefs, food, oils, grease, bleach, etc.

.Same for the sinks, do not throw anything in them except the dishwater.

.The concrete and plastic slabs in the gardens must not be touched. Nor should you attempt to open them.





#### THE GARDEN

iF you smoke, please do not throw cigarettes ends into the garden. There is a well in front of the lounge window. Please do not throw anything into it (stones or anything else).

In the garden, you will see a few of round and square plastic and concrete covers. These are the entrances to the septic tank. Please do not step on or lift the covers.

#### THE MAIL BOX

It is possible to have something delivered to you. The key to the box hangs in the key box in the entrance to the house.

#### **USING THE BBQ**

We provide you with a gas bottle with deposit. It is your responsibility to fill it if you wish to use it. The BBQ must be cleaned and re-caulked before you leave.

# ACTING FOR OUR PLANET

#### HOUSEHOLD LINEN

In the event of excessive use of household linen, towels and bed linen, you will be billed for additional dry-cleaning costs.

#### WASTES

We recycle waste.

**Packaging** must be disposed of in the yellow bag. The bag must be put out at the roadside on Friday evening at the same time as the bin.

**Glass** must be disposed of in special containers. There is one in La Cambe near the grocery shop, a 2 minutes drive away.

**Green waste** should be thrown into the composter. You can put eggshells, fruit and vegetable peelings, crushed seafood shells, stale bread, coffee grounds and loose tea. Do not put meat, cheese, cooking oil, citrus fruit, paper or plastic.

**All other rubbish** must be disposed of in the black bags and put in the bin on the property.

If it is full, you can put it on the roadside on Friday evening.

#### **HEATING SYSTEM**

The energy efficiency plan introduced by the French government in September 2022 requires all short-term rental accommodation to be heated to a maximum temperature of 19°C.

The radiators are set to this temperature and are also equipped with a presence detector. They automatically lower the room temperature when you are away and raise it again as soon as they detect your presence. If one of the radiators beeps, it means it has detected a sudden drop in temperature (door or window open).

To switch it back on (and stop the beeping), briefly press the "window" button once the window/door is closed.

Please do not turn them off as they are all connected and you will have no heating.





#### LIFE IN THE COUNTRY SIDE

The house is in the heart of the Normandy countryside. So you may come across a few spiders, flies and other small insects, both crawling and flying. Don't worry, they are harmless!

In summer, we install a curtain over the kitchen door, so you can leave it open without flies and other insects getting in. If you're lucky, you may come across our neighbour's cows grazing on the fence and even hear his peacock.

#### CONSUMABLES

We provide you with a stater kit for the start of your holiday. It will be up to you to purchase the necessary items for the rest of your stay.

The rubbish bin is 50 liters and the coffee maker is a Dolce Gusto.

Everything you need for basic cooking is provided free of charge: oil, salt, pepper, flour, sugar...

Please replace it you finish something.



# RULES OF PROCEDURES

We are delighted that you have chosen N°2 By The Fields for your holiday.

Before we settle you in and make you feel at ease, we would like you to familiarise yourself with our house rules. Understanding and respecting them will ensure that everyone has a comfortable and enjoyable stay! If you read them carefully, you'll be sure not to have your deposit held back when you leave.

They may seem infantilising, but each rule has been introduced in response to a number of problems. Thank you in advance for reading it.

#### BASIC RULES

-You must respect the number of people you have booked for. You may not accommodate or invite extra people without the agreement of the host and without modifying the reservation. The accommodation may only be occupied by a maximum of 8 people (including adults and children) and 1 baby.

-On your departure, you must hand over all the keys to the rented premises (entrance key, badge, and gate).

-Do not smoke or vaping inside the accommodation and do not throw cigarette ends in the garden or around the accommodation. An ashtray is available.

-Please let all furniture and objects in their place.



-Parties and gatherings of any kind are strictly forbidden.

-Do not take part in any illegal activity in the accommodation.

-It is possible that during your stay, the gardener will need to intervene to mow the lawn. We will notify you as much as possible.

#### SILENCE...

-We hope you enjoy your holiday! However, we would be grateful if you could use the premises peacefully and limit any noise that might disturb our neighbours, especially between 10pm and 8am. If neighbours report excessive noise or unruly behaviour, we may have to terminate your holiday rental agreement.

#### COTTAGE CARE

-Far more comfortable and authentic than hotel accommodation! But be careful not to confuse hotel services with those provided by private individuals. We're counting on you to look after our home as if it were your own.

The accommodation and garden must therefore be respected and returned in the same condition as when you arrived (tidy and clean).

If the house is not returned in the same state of cleanliness as when you arrived, and in accordance with the checkout protocol on page 15, you will be charged a €180 cleaning fee

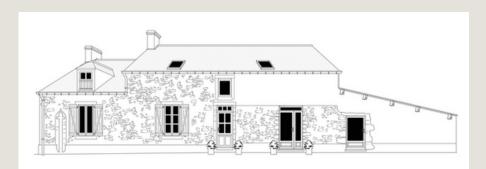
-Do not eat or drink in the rooms.

-Do not put anything on or against the radiators and do not turn them off.

- Cleanliness is our priority ! As Normandy is a very rainy region, we ask you to remove your shoes when you are in the house. Thank you.

-Please inform us immediately of any damage, deterioration or breakage, even if there is no apparent damage.

-Please do not cut anything or place hot dishes directly on the work surface.





-Do not bring a pet without our prior agreement.

-If you have brought your pet with you, please pick up any droppings in the garden and do not allow your pet to climb onto or sleep on the beds, sofas, armchairs or outdoor furniture. You also undertake to clean up any hair and to pay for any repairs caused by your pet.

-Abusive barking is prohibited (article R1336-5 of the French Public Health Code).

-Never leave your pet alone inside your home.

## THE SEPTIC TANK

-Do not throw anything down the kitchen sink, as it is not a sanitary disposal unit.

-Do not throw anything other than toilet paper down the toilet. We use a septic tank.





# WHAT IF ?



•One or more radiators beep: they detect when you open the windows and then "pause". To stop the beeping, simply press the button marked with a window. Make sure you switch them back on before you leave the house, otherwise you won't have any heating when you come home in the evening.

•There's a power cut: If necessary, the main circuit breaker is in the English living room under the wooden box on the wall. The electrical panel is in the kitchen equipment room.

•No more internet: The box is in the wooden cupboard opposite the radiator in the hall. Try switching it off and on again.

•The alarm starts ringing: you have a badge on your bunch of keys that you need to swipe at the alarm box.

No more hot water: check that the water heater circuit breaker (CE or "chauffe-eau" in the electrical panel) is set to "auto".

We have the biggest hot water tank in existence. If you are 8, you'll need to limit showering time or rotate showering so that everyone has hot water (and our planet will be better off!).

# VISITING THE AREA



Here is a list of activities we particularly like to do in Normandy with our children.

#### Nearby (less than 10 minutes away):

- Eat an ice cream at the Halles d'Isigny or at the cooperative. Try the salted butter caramel one: these are the best ice creams in the world according to our children!

- Visit La Pointe du Hoc

- Walk through the alleys of Grandcamp-Maisy and dine in the evening at the fish restaurant "La Trinquette".

- Visit the Walt D'Isigny museum in Isigny sur Mer, hometown of the famous Walt Disney. FREE



#### Not so far (less than 30 minutes away):

- Do the D-Day Experience at the Dead's Man Corner.
- Visit the museum and beach at Arromanches
- Visit Colleville American Cemetery
- Visit the Commes underwater wreck museum
- Visit Sainte-Mère-Église and the Airborne museum
- Taste a beer at the Sainte-Mère-Église brewery.
- Buy Calvados, cider, apple juice and rillettes at "Vergers de Ducy"

#### It's worth the drive for:

- Visit the Pegasus Bridge Museum in Bénouville (42 min)

# EXIT PROTOCOLE

We hire a housekeeper to launder household linen as well as prepare and thoroughly clean the accommodation between each rental.

We prefer to give you the choice regarding cleaning by not billing it automatically.

It is optional for €180.

**If you do not wish to take the cleaning option**, here is a complete checklist which will help you return the accommodation to us in the condition in which you found it upon arrival.

If you wish to take the cleaning option, the accommodation must be left in a decent condition and respectful of the cleaning lady.

#### If the house is found in an abnormally dirty state, cleaning fees will be charged.

#### YOU HAVEN'T TAKEN THE Household option

## We ask you to return the accommodation as you found it upon your arrival (completely clean and tidy).

Unpack the beds and collect them with the dirty towels in the hallway.

Empty and clean the refrigerator and freezer of your leftover food.

Empty the dishwasher and clean its filter. Put away the dishes.

·Clean the kitchen :

- oven,
- microwave,
- induction hob,
- coffee maker (remove the used capsule and clean the reservoir)
- surfaces (table, work surface, etc.)

·Clean both toilets.

·Clean the bathrooms

- sinks,
- faucets
- showers (floors and walls)

·Vacuum and empty its filter.

·Mop the floor.

·Clean and cover the BBQ. Close the gas bottle.

•Empty all trash cans (bathrooms, kitchen, toilet trash, ashtray) and throw them in the trash container.

Restore the house as it was when you arrived: put everything in its place. Put away throws, poufs, cushions... in their place. Put away children's toys and put them back where they were.

#### YOU TOOK THE Household option

## We ask you to return the accommodation in a decent condition and respectful of the cleaning lady.

·Unpack the beds and collect them with the dirty towels in the hallway.

Empty the refrigerator and freezer of your leftover food.

·Empty the dishwasher. Put away the dishes.

·Clean and cover the BBQ. Close the gas bottle.

•Empty all trash cans (bathrooms, kitchen, toilet trash, ashtray) and throw them in the trash container.

Restore the house as it was when you arrived: put everything in its place. Put away throws, poufs, cushions... in their place. Put away children's toys and put them back where they were.





Dear guests,

We strive to make your stay as pleasant as possible.

Could you please take the time to give us a written feedback in our guest book and on the platform where you booked?

If something has caused you problems during your stay, do not hesitate to let us know so that we can do what is necessary and above all improve.

On Airbnb the rating system is different from the classic system :it is at two levels.

- The first level (good), has only one possible score: 5\*
- The second level (bad), has four possible scores: 1\*, 2\*, 3\* or 4\*.

So if you are satisfied with your stay, please give us a  $5^*$ .



## PERFECTION DOES NOT EXIST BUT WE ARE GOOD HERE AND THE ACCOMMODATION MATCHES THE ADVERTISED

FOR AIRBNB THIS IS NOT A GOOD RATING AND YOUR HOST WILL LOSE THEIR SUPERHOST STATUS

THERE ARE MAJOR PROBLEMS: YOUR HOST WILL HAVE A WARNING

THIS ACCOMMODATION SHOULD BE AVOIDED, IT DOES NOT CORRESPOND TO THE ADVERTISEMENT

THIS ACCOMMODATION MUST BE REMOVED FROM AIRBNB

Thank you !

